

# UNLIMITED IT SUPPORT

## CHOOSE YOUR LEVEL OF SUPPORT

### BASIC

**\$25** / user / month

- ✓ Monitoring
- ✓ Basic security
- ✓ Adhoc support\*
- ✗ Firewall maintenance
- ✗ Credential monitoring (darkweb)
- ✗ Email security
- ✗ Email anti-spam

### PROACTIVE SECURITY

**\$35** / user / month

ON A 12 MONTH CONTRACT  
OR \$39 / USER / MONTH

- ✓ Monitoring
- ✓ Basic security
- ✓ Adhoc support\*
- ✓ Firewall maintenance
- ✓ Credential monitoring (darkweb)
- ✓ Email security\*
- ✓ Email anti-spam\*

Terms and Conditions and Back Up Policy:

<https://www.crofti.com.au/policies>

\* Adhoc support is \$165 hourly rate billed in 15min increments. On boarding fees may apply. App purchases maybe required.

# Why not say hello?

Get in touch with us.

📞 07 3067 0001

🌐 [www.crofti.com.au](http://www.crofti.com.au)

✉️ [support@crofti.com.au](mailto:support@crofti.com.au)

## CHOOSE YOUR LEVEL OF SUPPORT

### UNLIMITED IT

**\$99** / user / month

ON A 12 MONTH CONTRACT  
OR \$109 / USER / MONTH

- ✓ Per user support
- ✓ Monitoring
- ✓ Device support
- ✓ Software support
- ✗ Basic security
- ✗ Cloud backup  
(Office 365, G Suite)
- ✗ Firewall maintenance
- ✗ Credential monitoring  
(darkweb)
- ✗ Email security
- ✗ Email anti-spam/phishing

### UNLIMITED IT + BASIC SECURITY

**\$139** / user / month

ON A 12 MONTH CONTRACT  
OR \$149 / USER / MONTH

- ✓ Per user support
- ✓ Monitoring
- ✓ Device support
- ✓ Software support
- ✓ Basic security
- ✓ Cloud backup  
(Office 365, G Suite)
- ✗ Firewall maintenance
- ✗ Credential monitoring  
(darkweb)
- ✗ Email security
- ✗ Email anti-spam/phishing

### UNLIMITED IT + PROACTIVE SECURITY

**\$175** / user / month

ON A 12 MONTH CONTRACT  
OR \$190 / USER / MONTH

- ✓ Per user support
- ✓ Monitoring
- ✓ Device support
- ✓ Software support
- ✓ Basic security
- ✓ Cloud backup  
(Office 365, G Suite)
- ✓ Firewall maintenance
- ✓ Credential monitoring  
(darkweb)
- ✓ Email security
- ✓ Email anti-spam/phishing

Terms and Conditions and Back Up Policy:

<https://www.crofti.com.au/policies>

\* To be eligible for Unlimited IT Support you must maintain an active daily backup. On boarding fees may apply. App purchases maybe required.